

Requestor Guide

FIU **Herbert Wertheim College of Medicine**

Catering Workflow Guide Finance Budget Expense Requestor **Foundation** Reviewer Manager Manager Requestor **Expense Manager** Finance reviews **Budget Manager Upon Foundation** completes and approves quote and selects verifies funding approval, check is Foundation form submits catering source and budget. issued to vendor. payment method. form with quote after review. Requestor will place order and attach the order confirmation. Finance reviews supporting documents and After event completes completion, Foundation form requestor uploads all necessary documents. Supporting documents and Payment process receipt reviewed by completed Finance.

All Statuses

- 1. Finance Approval
- 2. Budget Approval
- 3. Order Confirmation
- 4. Supporting Documents
- 5. Payment Process: Foundation Invoice
- 5.1 Payment Process: EM Approval
- 6. Payment Process
- 7. Completed
- 7.1 Cancelled

DO'S & DON'TS

Catering

DO

- ✓ Submit Catering request via Finance 360 at least four (4) weeks in advance of event date
- ✓ Include event details, and attach quote
- Include supporting documentation, including calendar invite, event flyer, list of attendees and their affiliations. (For more than 25 guests, list in categories)
- Include invoice along with supporting documentation, if available upon immediate conclusion of event.

DON'T

- V Use comfin@fiu.edu to submit your catering requests.
- Place orders directly with vendors without appropriate approvals in place, first.

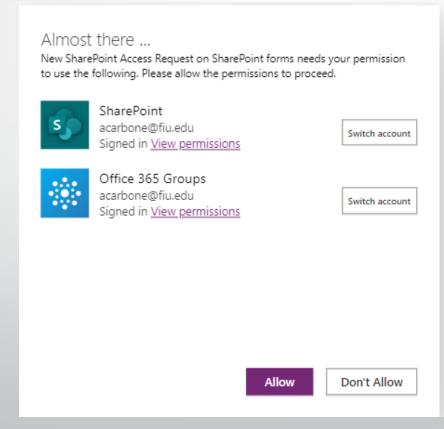


Start of Request

Form Link - Catering Form

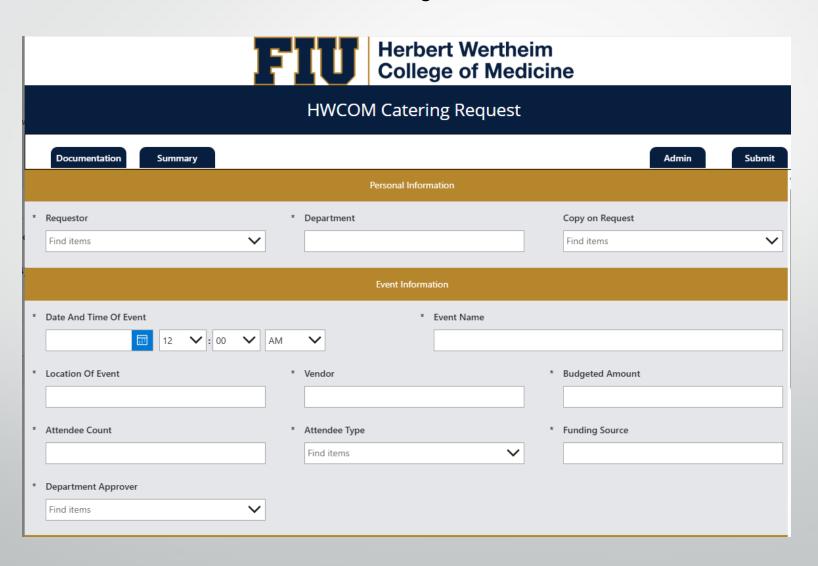
Connector Screen

New users will receive a connector link to request access, which IT will approve upon completion of training. (Note: This step may not appear for all users.)



Request Main Screen

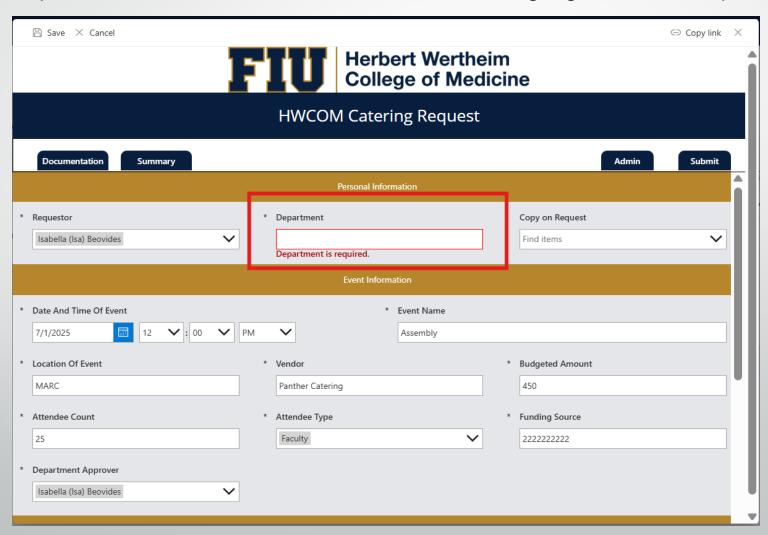
Please make sure to scroll through the form to fill out all fields.



Missing Required Fields

The form will not let you submit if a required field is not completed.

The required fields will have an asterisk and will be highlighted red if required.



Supporting Documentations

Support Documents

Attach a quote or estimate for review.

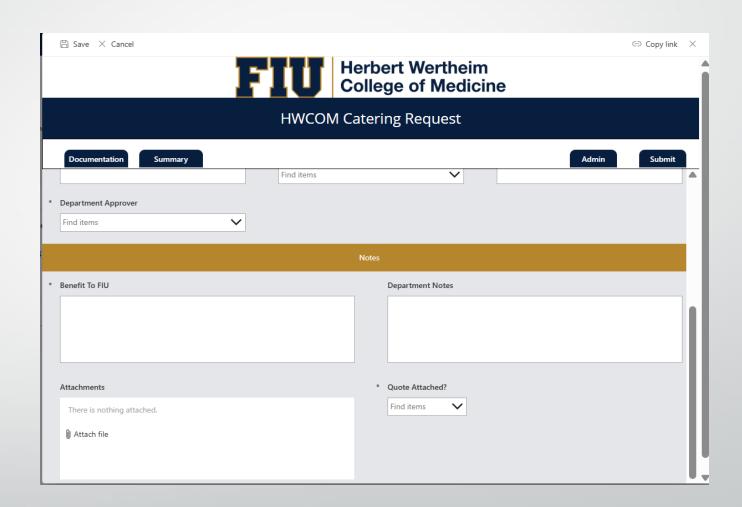
Benefit to FIU

- •What is the purpose of this event?
- •How does it support FIU's mission or goals?

Department Notes

Use this section to share relevant details, such as:

- •If your department does not have a credit card
- •Any additional information we should be aware of
- •If the attendee type is other, you may specify in this box

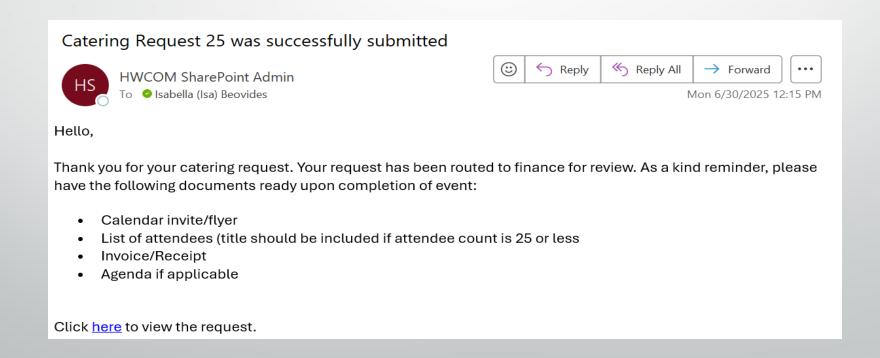


Emails before Status 1: Waiting on Finance to Review

1. Requestor Email- Submission Confirmation

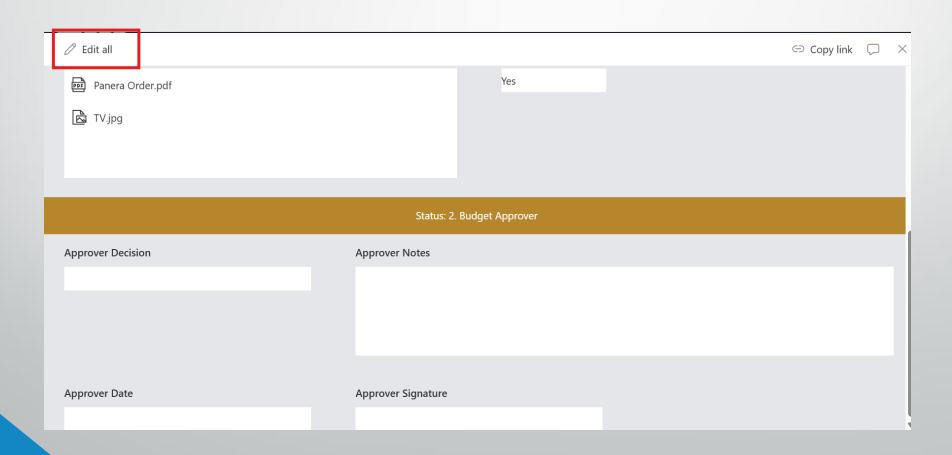
After Submitting the Catering Request Form, the requestor will receive a confirmation email.

The Finance team will review your request to ensure it aligns with university policies.



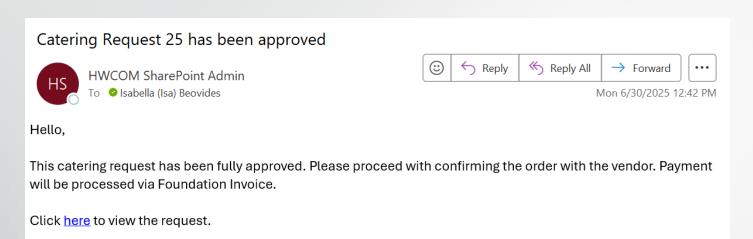
Status 2: Budget Approver

- Select "edit all" on the upper left corner
- Scroll all the way down on the Documentation Tab to view the Status 2 section
- Select Approve or Deny in the decision box along with your date and signature



Email Sent in Status 3: Waiting on Requestor to Place Order

3. Requestor Email- Order Confirmation



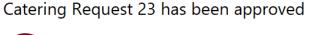
After Budget Approval

You will receive this email once your catering request has been approved by the designated budget approver.

Order & Payment Instructions

This email explains how to place your order and how payment will be processed through one of the following methods:

- Foundation
- Department Credit Card
- Invoice
- Purchase Order







Mon 6/30/2025 10:14 AM

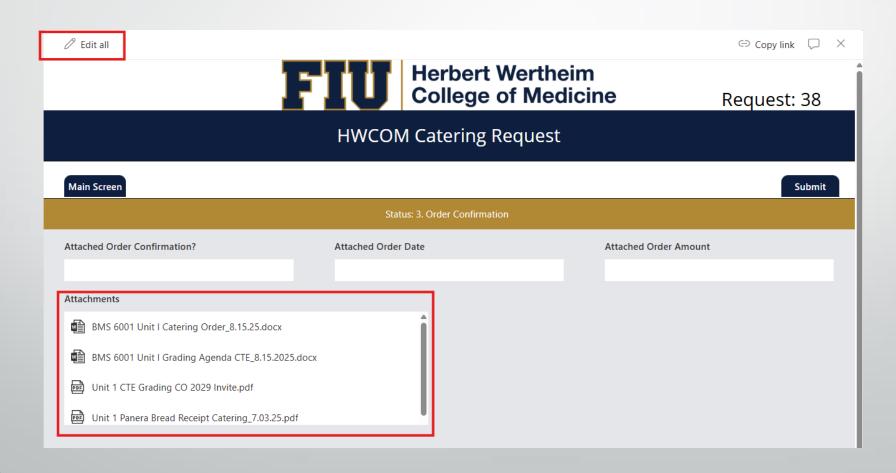
Hello,

This catering request has been fully approved. Please proceed with confirming the order with the vendor. Payment will be processed via Credit Card.

Click here to view the request.

Status 3. Order Confirmation

Please attach your order confirmation or receipt by selecting "Edit All" in the upper-left corner and uploading the file in the Attachments section.



Credit Card Information- GL Accounts

Important GL Account Updates

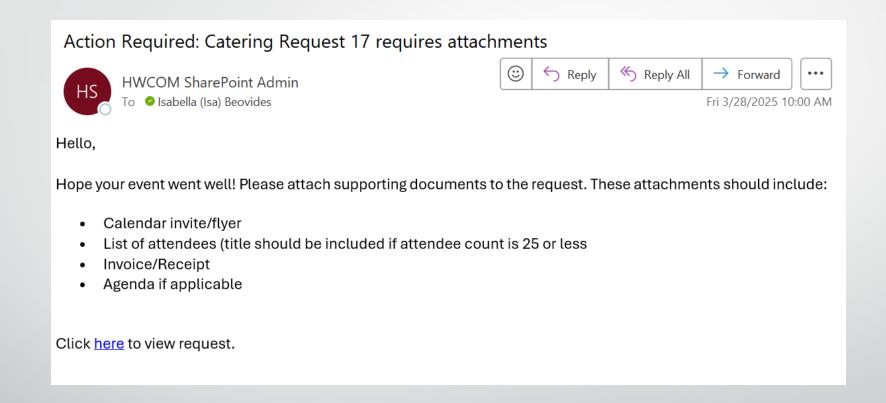
The Office of the Controller has created some new GL Accounts to help the University track expenses in several categories more effectively. Additionally, we will be inactivating GL Account 773801 Food Products. Please refrain from coding any expenses to this GL Account.

New Account 773607 – Instruct. Supplies Food Items – This account is to be used for food items utilized in instructional labs and programs (i.e. science, chemistry, hospitality management, research, etc.).

New Account 711608 – Food Items Noncatered Events – This account is to be used for food, including platters, sandwiches, bakery goods, pizza, desserts, non-alcoholic beverages, etc. purchased for meetings/events/trainings etc. with total food costs not exceeding \$750. On-campus events with food costs exceeding \$750, are required to contract catering services from FIU's approved catering vendors, unless the Office of Business Services approves an exception for the event.

Account 711601 is being renamed to Catering Services. This account should be used for all catered events.

Email sent on Status 4: Pending Supporting Docs



Status 4. Waiting Support Documents

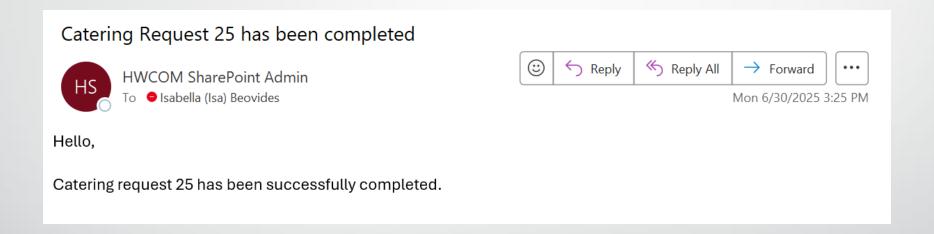
Please ensure all required documents are attached.

- •Click "Edit All" in the upper-left corner
- Upload the necessary files
- •Select "Yes" under "Support Docs Attached" and enter the date Once everything is complete, click **Submit**.



Emails before Status 7 Completed

7. Requestor Email- Catering Request Completed



Denied Email

7.1. Requestor Email- Denied Email

